

Vishnu Waman Thakur Charitable Trust's
Bhaskar Waman Thakur College of Science,
Yashvant Keshav Patil College of Commerce,
Vidhya Dayanand Patil College of Arts
(VIVA College)
(Affiliated to University of Mumbai)



NAAC Appeal for Metric 5.1.4

5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

- 1.Implementation of guidelines of statutory/regulatory bodies**
- 2.Organisation wide awareness and undertakings on policies with zero tolerance**
- 3.Mechanisms for submission of online/offline students' grievances**
- 4.Timely redressal of the grievances through appropriate committees**

Data before DVV Recommendation: A. All of the above

Data after DVV Recommendation: B. 3 of the above

HEI Appeal: HEI submitted documents in support of all four subcategories. The evidences are made available on the HEI website

<https://vivacollege.org/pdf/NAAC/criteria%205/5.1.4.pdf>

In view of the above, HEI appeals for the revision of grade for this metric from **3 to 4**.

NAAC score obtained: 3

Score expected by HEI: 4

Dr. V. S. Adigal

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